



## TERMS AND CONDITIONS

1. **Orders** should be placed with us by NOON the day before delivery. We can arrange to telephone you if required. Any items not listed we would be pleased to obtain and stock as requested, subject to availability.
2. **Split cases:** For convenience the prices quoted are per case, unless otherwise stated. We are happy to split cases, at small additional cost to cover handling. Non stocked items we have bought in to order and products on contract - case lots only.
3. **Goods:** Our Products are kept in the appropriate facilities e.g. fridge, freezers & ambient. Our storage temperatures are monitored & recorded regularly. The responsibility of the products once they are delivered becomes that of the customer.
4. **Carriage:** For all customers the minimum order is £50.00
5. **Terms:** All goods are quoted subject to being unsold and to market fluctuations. Orders are accepted subject to stocks being available and priced at time of despatch. VAT to be charged as appropriate. **All products are sold net, contract prices available by separate negotiations.**
6. **Accounts: Strictly NETT**, payable by the 20th day of month following delivery, unless otherwise stated. We reserve the right, if an account becomes overdue, to collect ALL money due to date, disallow any discount given, add compound interest at 2.5% per month and withdraw all credit facilities. Should collection be made via the courts, all reclaimable legal costs will be added. Cheques returned "refer to drawer" would incur a charge of £20.00 on each occasion. Cheques returned by your bank for representation will incur a charge of £10.00 on each occasion. For special clearance, and post dated cheques will bear a levy of £5.00 per cheque to cover handling. Payment can be made by credit or debit card subject to authorisation. Note! All credit card payments are subject to a 2% surcharge.
7. **Discounts:** Discount terms for quantity buying and/or prompt payment is available by negotiation. For further details please contact the office. All discounts will be disallowed and reclaimed on any overdue accounts.
8. **Returns:** Claims for damaged, short sell by date, or short delivered goods must be made at time of delivery. We reserve the right to make a handling charge on any goods returned or not accepted. **PLEASE NOTE: WE CAN NOT ACCEPT RETURNED CHILLED OR FROZEN GOODS AT ANY TIME AFTER DELIVERY.**
9. **Ownership of goods:** Ownership of goods sold by Anglia Culinary Suppliers Ltd will not pass to the buyer until such time as payment, in full, is made to Anglia Culinary Suppliers Ltd.